Buddy- Born a human but raised at the North Pole as a Christmas Elf, Buddy is eager to find his place in the world. He is a child at heart and that child-like curiosity makes him both endearing and gets him into trouble.

Gender: Male, Age: 25 to 35, Vocal range top: C5- Ab2

Jovie- Buddy's girlfriend. She works at Macy's and has a bit of a cynical outlook on life and love because of the men she's dated. She is caught off guard by Buddy's genuinely big heart.

Gender: Female, Age: 25 to 30, Vocal range top: D5- G3

Walter- Buddy's workaholic father. He is a Children's book writer, but lacks any of the childlike spirit that Buddy has. He is selfish, tense, and generally angry with life.

Gender: Male, Age: 55 to 65, Vocal range top: G4-A2

Emily- Walter's wife. Though she is sweet and willing to take him in, she thinks Buddy is crazy at first. Wishes her husband would spend more time with the family.

Gender: Female, Age: 40 to 50, Vocal range top: Eb5-F3

Michael- Buddy's step brother who is excited to have a new friend and brother. Unlike his mother, he doesn't take much convincing to have Christmas spirit, but like his mother, he wishes his father would spend more time with the family.

Gender: Male, Age: 12 to 16, Vocal range top: G5- F3

Deb- Walter's secretary. Takes an instant liking to Buddy simply for the novelty of it. Though she aims to please and is a bit of a suck-up, she feels under appreciated.

Gender: Female, Age: 25 to 55, Vocal range top: Eb5- D4

Manager- A heavy-set manager at Macy's. He is a good, friendly guy just trying to do his job and get by.

Gender: Male, Age: 35 to 40, Vocal range top: F#4- B2

Greenway- Walter's boss. He is what Walter will become if he continues down the path he is on. A tyrannical, workaholic who cares nothing about the people around him or who work for him.

Gender: Male, Age: 55 to 65

Santa- Just another workingman. Loves his job and Christmas, but also likes to kick-back and watch the game when a rare opportunity arises. A natural storyteller.

Gender: Male, Age: 65 to 80, Vocal range top: E4- A2

Chadwick- One of Walter's right-hand men. He is desperate to keep his job, and perhaps the dumber of the two.

Gender: Male, Age: 40 to 50

Matthews- One of Walter's right-hand men. He is desperate to keep his job and is the schemer of the two.

Gender: Male, Age: 35 to 40

Ensemble- Mrs. Claus, Elves, Charlie, Tiara, Mr. Narwhal, Teenager, Employees, Security Guard 1&2, Customer 1&2, Saleswoman, Store Elf 1&2, Fake Santa 1&2&3, Boy, Mother, Policeman 1&2, Sarah, Jim, Vendor, Waitress, Charlotte, Man, Woman